## City and County of San Francisco

### **Department of Public Health**



Michelle Ruggels,
Director of DPH Business Office

#### **MEMORANDUM**

Date:

February 28, 2020

TO:

Commissioner Dan Bernal, President of Health Commission

Commissioner Cecilia Chung, Chair of Finance and Planning Committee

Members of the Health Commission

FROM:

Michelle Ruggels W/

RE: Information for PRC Baker Places' new 1156 Valencia Hummingbird Respite program to be located at 1156 Valencia Street.

The purpose of this memo is to provide a summary and supporting documentation pertaining to the hearings scheduled for the March 3, 2020 Health Commission Finance and Planning Committee (2:00 p.m.) and the full Health Commission (4:00 pm) for a new DPH project, and to document the Department's compliance with its own Good Neighbor Policy. This new project was announced by Mayor Breed and Supervisor Mandelman on February 4, 2020 in partnership with DPH, the Tipping Point Community, the Salvation Army, and PRC/Baker Places.

The Department established its Good Neighbor Policy following Citywide legislation adopted in June 1998, to allow interested residents to bring concerns regarding City funded projects involving new construction, a change in use, or a significant expansion of an existing use at a specific location to a public hearing. The Department's Good Neighbor Policy includes public posting requirements established in the City's legislation, referenced as "Prop I" and detailed in Chapter 79 of the San Francisco Administrative Code. Additionally, the Good Neighbor Policy requires the Department to convene a minimum of two public meetings, with the second meeting being held before the Health Commission.

The March 3, 2020 hearing is the second of the two required meetings to allow interested residents and the public-at -large to bring concerns or comments pertaining to the implementation of the Department's new behavioral health respite center ("1156 Valencia Hummingbird Respite"), that is to be located at 1156 Valencia Street. The operator of the proposed 1156 Valencia Hummingbird Respite is PRC/Baker Places, a DPH contractor. DPH completed its signage posting for the required community meeting on February 10, 2020 and for the Health Commission hearings on March 3, 2020. A total of 104 individuals attended the community meeting. At the end of the community meeting, Supervisor Mandelman determined that a follow-up community meeting would be held, which was scheduled and occurred on February 27, 2020. The details from that second meeting will be made available at or prior to the March 3, 2020 Health Commission meeting.

For more information about the required community meetings, and other Good Neighbor Policy requirements, please see the Attachments. Additionally, please note that the Department and PRC/Baker representatives will also present an overview of the project, providing additional

information to describe the project's goals and objectives during the March 3, 2020 meeting. This information is summarized within separate power point presentations.

Additional Information may be found in the following Attachments:

- Attachment 1: Summary of Project Proposal to the Health Commission
  - Summary of Project, DPH's process to meet Proposition I requirements, and DPH Recommendation.
- Attachment 2: Neighborhood-Based Behavioral Health Respite Center Proposal at 1156 Valencia
  - Copy of flyer hand distributed to neighbors surrounding the proposed site for the 2/10 community meeting.
- Attachment 3: Copy of meeting posting signage
  - The text of the signage posted at the location, 180 Jones Street
- Attachment 4: Photograph of the actual signage posting
- Attachment 5: Copy of attendee sign-in sheet
  - Individuals that attended the Community Meeting, held on 2/11/20
- Attachment 6: Notes from 2/10/20 Community Meeting Regarding Proposed Project: Drug Sobering Center.
- Attachment 7: Map of proposed site location
- Attachment 8: Muni Transportation Availability

# ATTACHMENT 1 San Francisco Department of Public Health



#### SUMMARY OF PROJECT PROPOSAL FOR THE HEALTH COMMISSION

Contract Agency:	PRC/Baker Places	DPH Division/Section:	Behavioral Health Services (BHS)	
Proposed 1156 Valencia Contract Hummingbird				
Dun annum	Respite	DPH Project Sponsor:	Kelly Hiramoto, LCSW Special Projects Manager	
		Business Office of Contract Compliance (BOCC) Contact:	Tom Mesa, Director of BOCC	
Date of Health Commission Meeting:	March 3, 2020	Contract Agency Contact:	Brett Andrews, CEO	

In compliance with Chapter 79 of the San Francisco Administrative Code, (put into effect July 9, 1998 upon the passage by voters of Proposition I "Citizens Right to Know" Act of 1998), and the Department of Public Health's (DPH) "Good Neighbor Policy", established in response to Chapter 79, the purpose of this meeting is for the DPH Health Commission to allow interested persons and the public-at-large the opportunity to bring up their concerns prior to the final funding and approval of the project. Additionally, the Department requests Health Commission approval of DPH's use of the proposed location at 1156 Valencia.

Chapter 79 of the San Francisco Admin. Code identifies the specific types of City projects that are subject to Chapter 79, along with required notification procedures. The DPH "Good Neighbor Policy" captures these requirements, while setting forth DPH's intent to work collaboratively with neighbors and communities to allay fears regarding the siting of new or existing programs in neighborhoods. The following summary describes DPH's process to comply with DPH's Good Neighbor Policy for the following project:

Name of Program:	1156 Valencia Hummingbird Respite
Purpose of Program:	To engage individuals who are not fully engaging with care, or ready to enter into treatment by providing access to recovery and wellness conversation, activities, and programs in a home-like environment. The program combines one-on-one peer support and professional staffing offering a short-term overnight model that facilitates patient stabilization, provides linkage to social services, and offers clients an opportunity for referral to longer-term treatment and recovery.
Location (Address):	1156 Valencia Street
Square Footage	10,100 sq. ft.
Hours of Operation	24/7 x 365 days a year

#### **DPH Good Neighbor Policy Requirements Implementation:**

#### **DPH Good Neighbor Policy Notice Requirements**

Public notice of a proposed new City project must be posted at least 15 days prior to the date at which a new City project will be considered for approval. In lieu of signposting requirements, notices may be mailed to property owners within 300 feet of the lot line of the property.

**DPH Public Notification 1:** DPH posted signage on February 4, 2020 announcing (1) the Health Commission Meeting to be held on March 3, 2020, and (2) a community meeting to be held on February 10, 2020 to obtain community feedback in compliance with DPH's Good Neighbor Policy.

As the Department implemented the required signage posting, a separate mailing of the notice was not required. However, the Department hand-distributed flyers (see Attachment 2 for Flyer) to neighbors within 300 feet of the proposed site at 1156 Valencia.

DPH Public Notification 2: To obtain additional community feedback, Supervisor Mandelman advised the attendees of the first community meeting held on February 10, 2020 that his office would host a second community meeting prior to the March 3, 2020 Health Commission meeting. For the second community meeting, that was later scheduled for February 27, 2020, 94 flyers were mailed by US Postal Service on February 14, 2020 to the addresses within 300 feet from the proposed site. Additionally, flyers were emailed to all attendees of the first community meeting (who left their contact information) announcing the date of the second community meeting.

#### **Community Meetings**

DPH's Good Neighbor Policy establishes a required community meeting prior to the Health Commission meeting to be held with the contractor involved to (a) give information to interested neighbors and the public-at-large about the project, and also to (b) receive input from the public about any concerns regarding the project. Additionally, the Good Neighbor Policy speaks to DPH's commitment to ongoing collaborative work with neighbors and communities.

DPH Community Meeting: The first community meeting was held at the proposed site on Monday evening, February 10, 2020. There were presentations from DPH, The Salvation Army (site owner), and PRC/Baker Places (contracted service provider). Facilitating comments, questions and answers from the attendees were Shalini Rana from the Mayor's Office and Supervisor Rafael Mandelman. Based on the sign-in sheets, there were 104 attendees. (See Attachment 5 for Sign-In Sheet). The minutes of the meeting are attached, (See Attachment 6).

As noted above, Supervisor Mandelman advised during the first community meeting that he would hold a second meeting to solicit additional feedback. This community meeting was held on February 27, 2020 from 6:00-7:30 at 1156 Valencia Street. As of the writing of this report, the minutes from that meeting are unavailable to be included in the subject packet of information.



#### **COMMUNITY MEETING:**

## NEIGHBORHOOD-BASED BEHAVIORAL HEALTH RESPITE CENTER PROPOSAL at 1156 Valencia

MONDAY, FEBRUARY 10, 2020 6:30pm – 8:00pm 1156 Valencia St., San Francisco

Please join District 8 Supervisor Rafael Mandelman and the San Francisco Department of Public Health (DPH) for a community meeting about a proposal to expand Hummingbird Place.

#### **Purpose of Meeting**

Meet with DPH and the District 8 Office to provide feedback and learn more about the proposal and discuss how City departments can work together to minimize impacts of this new facility on the surrounding neighborhood.

#### **Background**

Since 2017, DPH has been operating a successful behavioral health respite center, Hummingbird Place, next to Zuckerberg San Francisco General Hospital (ZSFG). Hummingbird Place serves people experiencing homelessness and behavioral health issues who are recovering from a recent inpatient stay or emergency department visit and who are "pre-contemplative" about further treatment or care to manage their symptoms. In a daytime drop-in program and with 29 overnight beds, the paraprofessional staff of Hummingbird Place offer motivational interviewing and support clients' engagement in recovery and wellness programs.

#### **Expanding Hummingbird Place**

In 2019, Tipping Point Community reviewed this model and announced it would fund an expansion of Hummingbird Place to a neighborhood-based site. With the support of Supervisor Mandelman, DPH is now proposing that the Salvation Army property at 1156 Valencia St. be the site of that expansion.

In a neighborhood-based location with welcoming staff and activities, clients will be more likely to seek out shelter and positively engage in services. The program at 1156 Valencia St. could:

- provide clients a true respite from their old routines along the stimulating Mission, Upper Market and Dolores Park corridors;
- meet the needs of the neighborhood, community providers and the SFPD; and
- create safe discharge options for Sutter and ZSFG hospitals and alternative placement options for people who are not using the current shelter system.

The City will collaboratively design a facility and program to serve up to 30 overnight stays at a time and up to 25 clients for day drop-ins with behavioral health diagnoses. The program would work with the neighborhood to prioritize a subset of clients residing in the Castro-Mission area. Referrals from Salvation Army programs also would be prioritized for admission. If approved for the site, the initial pilot will be reviewed in 3-6 months to ensure the collaboration is successful. The program is anticipated to be active through 2023.

Attachment Z (ZOFZ)



## San Francisco Health Network SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

## COMMUNITY MEETING NEIGHBORHOOD-BASED BEHAVIORAL HEALTH RESPITE CENTER PROPOSAL at 1156 Valencia

#### LUNES, FEBRERO 10, 2020 6:30pm – 8:00pm 1156 Valencia St., San Francisco

Por favor únase al Supervisor del Distrito 8 Rafael Mandelman y el Departamento de Salud Pública de San Francisco (DPH) para una reunión comunitaria sobre una propuesta para expandir Hummingbird Place.

#### Propósito de la reunión

Reúnase con DPH y la Oficina del Distrito 8 para brindar comentarios y conocer más sobre la propuesta y discutir cómo los departamentos de la Ciudad pueden trabajar juntos para minimizar los impactos de esta nueva instalación en el vecindario circundante.

#### **Antecedentes**

Desde 2017, DPH ha estado operando un exitoso centro de alivio de salud conductual, Hummingbird Place, junto al Hospital General Zuckerberg San Francisco (ZSFG). Hummingbird Place atiende a personas que experimentan problemas de falta de vivienda y de salud conductual que se están recuperando de una reciente internación o visita al departamento de emergencias y que están "pre-contemplativas" sobre tratamientos o cuidados adicionales para controlar sus síntomas. En un programa diurno y con 29 camas nocturnas, el personal paraprofesional de Hummingbird Place ofrece entrevistas motivadoras y apoya la participación de los clientes en los programas de recuperación y bienestar.

#### Expansión de Hummingbird Place

En 2019, Tipping Point Community revisó este modelo y anunció que financiaría una expansión de Hummingbird Place a un sitio basado en el vecindario. Con el apoyo del Supervisor Mandelman, DPH ahora propone que la propiedad del Ejército de Salvación en 1156 Valencia St. sea el sitio de esa expansión.

En una ubicación en el vecindario con personal y actividades acogedores, los clientes tendrán más probabilidades de buscar refugio y participar positivamente en los servicios. El programa en 1156 Valencia St. podría:

- proporcionar a los clientes un verdadero respiro de sus viejas rutinas a lo largo de los estimulantes corredores Mission, Upper Market y Dolores Park;
- satisfacer las necesidades del vecindario, los proveedores de la comunidad y el SFPD; y
- cree opciones de alta segura para los hospitales Sutter y ZSFG y opciones alternativas de colocación para las personas que no utilizan el sistema de refugio actual.

La Ciudad diseñará en colaboración una instalación y un programa para atender hasta 30 pernoctaciones a la vez y hasta 25 clientes para visitas diarias con diagnósticos de salud del comportamiento. El programa trabajaría con el vecindario para priorizar un subconjunto de clientes que residen en el área de Castro-Mission. Las referencias de los programas del Ejército de Salvación también serían priorizadas para la admisión. Si se aprueba para el sitio, el piloto inicial se revisará en 3-6 meses para garantizar que la colaboración sea exitosa. Se anticipa que el programa estará activo hasta 2023.

Attachment 3

NOTICE OF INTENT TO APPROVE A CITY PROJECT AT THIS LOCATION The Finance Committee & Health

Commission will consider
Baker Places Valencia Hummingbird
location

at

The Finance Committee & Health Commission Meeting which will be held at 101 Grove Street

Tuesday, March 3<sup>rd</sup> at 2:00pm

For further information or to submit comments, contact Tom Mesa Business Office of Contract Compliance SFDPH
(415) 255-3749 or Tom.Mesa@sfdph.org

A Hachment 4

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Attachment 5 (50x5)

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# Attachment 6 (1 of 4) San Francisco Department of Public Health

also to (b) receive input from



### NOTES FROM 2/10/2020 COMMUNITY MEETING

#### REGARDING PROPOSED PROJECT: HUMMINGBIRD VALENCIA

Date of Community Meeting: February 10, 2020

**Location:** The community meeting was held at the proposed project site which is in the Salvation Army building at 1156 Valencia Street.

Time: 6:30 to approximately 8:30 pm

**Purpose**: In accordance with DPH's Good Neighbor Policy, the Department and District 8 Supervisor Rafael Mandelman hosted a required community meeting prior to the Health Commission's meeting scheduled for 3/2/20 to (a) give information to interested neighbors and the public-at-

large about the proposed the public about any con

#### **Project Representatives**

Representative from Dist

- Supervisor Rafael
- SF Police Departn

Representatives from DP

- Kelly Hiramoto, System of Care, Special Projects
- Tom Mesa, Director Business Office Contract Compliance
- Michelle Pollard, Business Office
- Craig Wentzl, Business Office of Contract Compliance
- Naveena Bobba, Deputy Director
- Sneha Patil, Director of Policy and Planning

#### Representatives from PRC/Baker Places

- Brett Andrews, CEO
- Joe Touhy, CFO

Representatives from the Mayor's Office

Shalini Rana, Health Policy Advisor

• Nicole Lindler, Policy Advisor

Representatives from Salvation Army:

• Major Darren Norton, Divisional Commander

Attendees: There were 104 attendees based on the sign-in sheets.

Presentations: Presentations were made by a panel consisting of staff from the DPH System of Care, the Salvation Army, and by PRC/Baker Places, the non-profit contractor that is expected to operate the new project. A one-page project summary available in both English and Spanish was available to all attendees as were printed hand-out copies of the presentations. The panel, including Supervisor Mandelman, responded to questions throughout the meeting.

The panel's introductory presentation, as well as responses to specific questions from the audience are detailed as follows:

- The proposed project is a respite center designed to encourage individuals experiencing homelessness, most of whom have co-occurring disorders of mental illness and substance use disorder, to come indoors to a warm and safe space, with their belongings, and off the sidewalks to contemplate the benefits of seeking treatment beyond respite shelter
- The Salvation Army reported that they are pleased to be able to re-purpose the building as a partner with the City and County of San Francisco (CCSF) to assist with responding to homelessness
- The proposed project will not be a stand-alone service, but rather will be connected to a continuum of care designed to link clients to treatment, including Salvation Army treatment beds located elsewhere, and eventually to housing
- The proposed project will operate 24/7, with clients coming and going at any time, but that discharging clients will be offered transportation by van to a destination
- The proposed project will have bilingual staff, indoor and perimeter security, providing a clean and sober environment, and provide neighbors with a special phone number to contact the project operator with any concerns on an ongoing basis throughout the project's operation
- The proposed project will be funded for an initial period of 18 months with a review after that time to extend the lease for an additional 2 years if the project is evaluated as successful
- Panel members discussed how CCSF needs similar projects throughout the City and that this
  project will prioritize the clients already identified in this area and ongoing outreach will be
  to people experiencing homelessness in this area
- Panel members discussed how the project's deliveries, including food delivered by Project
   Open Hand, would arrive at the San Jose Avenue side of the building to minimize traffic on
   Valencia Street
- Panel members discussed that there are no set limits for client length of stay; the expected average length of stay, based on the original Hummingbird site now operating at ZSFGH, would be 17 days

 The panel discussed data that illustrates how there is decreased crime around Navigation Centers

The public comments and questions, including those provided on note-cards, have been categorized and summarized as follows:

#### A. Getting People Off the Streets

- Many people expressed support for the proposed project's aim to provide a space for people experiencing homelessness to get off the street
- One person expressed support because she knew the area's homeless before they
  were homeless and realizes the proposed project would link the people she knows
  to services
- A neighbor who works in Psychiatric Emergency Services said the Hummingbird Place at ZSFGH has been successful and is greatly needed

#### B. Short Notice or Lack of Notice or Rushed Process

- Many people expressed frustration and disappointment regarding the short notice regarding the meeting
- Many people expressed a comment that the approval process was rushed with not enough time for public input
- Concern expressed how the public needs more information and consistent information

#### C. Concern for Nearby Families and Children

- Many people, identifying themselves as nearby mothers of young children, expressed fear regarding the proposed project
- One person expressed the fear that the proposed project will attract homeless people from other areas of the City

#### D. <u>Negative Effect on Nearby Businesses</u>

- Many business owners expressed concern that the proposed project will negatively impact business traffic
- One owner expressed the fear that the proposed project will attract people from other areas of the City, making homelessness more of a challenge
- One owner expressed the fear that the proposed project will increase the presence of discarded needles

#### E. Police Presence, Crime, and Drug-Dealing

- One person expressed that the area has slow police response
- One person expressed the opinion that the police were not responding to the existing drug-dealing on nearby corners
- One person shared a leaflet that claimed that crime would increase because of the proposed project

#### F. Safety and Security

- Many persons expressed concerns about security and safety, not only of the neighborhood, but about the 24/7 operation, and commented that security would be needed for the perimeter and not just the internal premises
- The proposed project would make the site far busier than the old Salvation Army facility was

#### G. Misc.

- A question about the cost to taxpayers
- A question about whether other sites were considered
- A concern that there are not enough mental health beds in CCSF and that beds were decreased at ZSFGH
- Comment that the meeting should include presentations from the CCSF Department of Housing and Homeless Services
- Comment that there are not enough case managers for the thousands of people experiencing homelessness

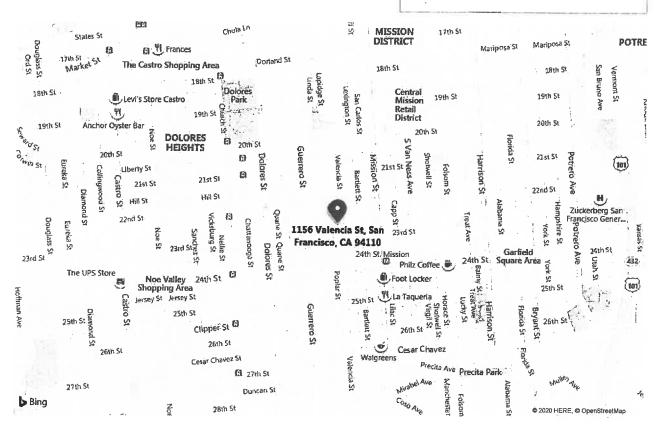
The meeting time was extended by 10 minutes in order to respond to questions and comments. Supervisor Mandelman advised the audience that there would be a second meeting to be announced soon by his office.

bing maps

#### 1156 Valencia St, San Francisco, CA 94110

Location: 37.754368, -122.42116

Proposed Baker Places Valencia Hummingbird



## **HUMMINGBIRD VALENCIA PUBLIC TRANSPORTATION ROUTES**

The following routes serve 1156 Valencia:

- J Church 3 blocks • 14 2 blocks • 14R 2 blocks • 49 2 blocks
- 48 2 blocks
- BART 24<sup>th</sup> Street Station, 3 blocks